

business plan A document that sets out a business's objectives and strategies for

achieving them

cannabis Organization that facilitates the joint effort of patients and

collective caregivers, including the division of costs and revenues

compliant Meeting the rules or standards set forth by a government for an

industry

demographics Statistical data relating to the population and particular groups

within it

gross margin The difference between revenue and cost of goods sold, divided by

revenue

HIPAA Health Insurance Portability and Accountability Act, a US law

designed to provide privacy standards to protect patients' medical

records and other health information

margin The difference between the seller's cost for acquiring products and

the selling price

market The extent to which a product is available in a particular market for

penetration customers to buy

merchant A bank account that enables the holder to accept credit cards for

account payment

micro influencer A person who has 100,000 to 500,000 followers on a social media

channel

moratorium A temporary prohibition of an activity

pitch deck A short series of slides that outlines a basic business plan, usually

accompanied by an in-person presentation

profit margin The amount that sales revenue exceeds the cost of doing business



revenue	Income of a company or organization
SEO	Search engine optimization. The process of maximizing the number of visitors to a website by ensuring the site is high on the list of results returned by a search engine.
SOP	Standard operating procedure. Written instruction on how to perform an activity
target market	Specific group of people you want to sell products to
wholesale	Sale of goods in large quantities from a business to a business
yield	The usable amount of an agricultural or industrial product or raw material
point-of-sale system	A combination of software and hardware that allows merchants to take transactions and simplify key day-to-day business operations
surety bond	A legally binding contract between three parties (the principal who needs the bond, an obligee who requires the bond, and a surety company that sells the bond). The bond guarantees the principal will act in accordance with certain laws. If the principal fails to perform in this manner, the bond covers resulting damages or losses.
vertical	A business structure where all parts of a cannabis product
integration	(cultivation, manufacturing, sales) are completed by the same organization. Sometimes mandated by governments.
black market	Illegal traffic or trade in officially controlled or prohibited products
niche	A specialized segment of the market for a specific type of product or service
dispensary	A facility that prepares and sells cannabis to consumers and/or

patients